

## Privacy statement

This website is managed by Troostwijk Waardering & Advies B.V., established at Overschiestraat 59, 1062 XD in Amsterdam, the Netherlands, and registered with the Dutch Chamber of Commerce under number 33260728 (“Troostwijk Waardering & Advies B.V.”).

Troostwijk Waardering & Advies handles personal data not only with the greatest possible care, but also in accordance with the General Data Protection Regulation (GDPR) and any other applicable laws and regulations. Troostwijk will only process and use personal data to achieve the objectives as stated in this Privacy Policy and to take all the necessary measures to ensure that your personal data is treated securely.

Troostwijk Waardering & Advies is responsible for the processing of personal data it receives. This Privacy Statement sets out (i) the basis on which we process personal data we collect from you, (ii) the purpose of data processing in the context of our website, and (iii) the rights you have in this respect when using our services and website.

## Purposes of processing personal details

Troostwijk Waardering & Advies will observe due care in handling your personal details provided by registration or otherwise, including name, address, contact details, in accordance with the General Data Protection Regulation and other applicable legislation. Troostwijk Waardering & Advies uses the personal details provided by you for the purposes of its business operations, facilitating its products and (valuation) services, checking its website security, providing information regarding changes in the functionality of its website, offering products and services that you might appreciate and performing a legal obligation, court order and/or legal proceedings.

Providing your personal details is necessary for the formation of an agreement between you and Troostwijk Waardering & Advies. If you do not provide your personal details, you cannot use the services and products offered by Troostwijk Waardering & Advies.



Troostwijk Waardering & Advies collects the following personal data:

- Name;
- Date of birth;
- Company position;
- E-mail address;
- Telephone number;
- Business details;
- VAT registration number;
- Billing information;
- Financial transaction data;

Please note that if you do not provide us with your personal data, you will not be able to use the products or services offered by Troostwijk Auctions.

In addition to the above-mentioned personal data, Troostwijk Auctions collects any personal data you send to us via email.

### **Special categories of personal details**

Troostwijk Waardering & Advies will not collect and/or processes special categories of personal details, such as racial or ethnic origin, political opinions, religious beliefs and genetic data.

### **Transfer personal details**

Troostwijk Waardering & Advies will process your personal details if and in so far as possible in the European Union. Troostwijk Waardering & Advies will only transfer your personal details to a country outside the European Union on the condition that an adequate level of protection is guaranteed by means of an agreement, approved code of conduct or certification.

### **Retention period personal details**

Troostwijk Waardering & Advies does not store personal details longer than necessary for the purposes of processing personal details. Troostwijk Waardering & Advies keeps a maximum term of 10 (ten) years after the last time the account was active.

### **Processors**

If Troostwijk Waardering & Advies uses third parties, it enters into processing agreements if and in so far as this third party does not have an independent obligation of responsibility for processing personal details.

Troostwijk has offices located throughout all major European countries, including Austria • Belgium • Denmark • France • Germany • Italy • The Netherlands • Spain • Sweden • Switzerland • United Kingdom

#### **Troostwijk Auctions & Valuations**

Overschiestraat 59, 1062 XD Amsterdam  
P.O. Box 90145, 1006 BC Amsterdam  
The Netherlands

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Fax +31 (0)20 66 66 556  
info@troostwijkauctions.com



## Cookies

Troostwijk Waardering & Advies doesn't use Cookies on the domain [www.twa.nl](http://www.twa.nl).

## Internet sites of third parties

This Privacy Statement does not apply to websites of this parties that are connected to this website through hyperlinks.

## Your privacy rights

If you have any questions about this Privacy Statement, or you want to exercise your right of access, rectification, erasure, restriction of processing, filing objection or request for data portability of your personal details, you may contact us via the e-mail address [dpo@troostwijkauctions.com](mailto:dpo@troostwijkauctions.com) or by ordinary mail:

Troostwijk Waardering & Advies B.V.  
Overschiestraat 59  
1062 XD Amsterdam  
The Netherlands

It is at all times possible to withdraw your permission of processing your personal details by Troostwijk Waardering & Advies. Troostwijk Waardering & Advies is not authorized to process your personal details without your permission. If you believe that the processing of your personal details is in conflict with the applicable laws and regulations, you have the right to file a complaint with the Dutch Data Protection Authority (*Autoriteit Persoonsgegevens*).

## Amendments to the Privacy Statement

Troostwijk Waardering & Advies reserves the right to make amendments to this Privacy Statement. It is recommended that you review the Privacy Statement regularly, so that you remain informed of any amendments.

*This privacy statement was last updated on May 22, 2018.*

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